



Business Analyst

Location : Jouvence, Descente Mario, Sieme Rue, Yaoundé, Cameroon

Type: Full-Time

Openings: 2

Deadline: Friday, November 3rd, 2023

About Willan Technologies

Willan Technologies stands at the forefront of integrating IT solutions with a deeply rooted community ethos. With a resolute mission to unleash the power of IT onto organizations, we envision a world where every organization is enriched with the community, possessing the necessary human capital and the latest technological capabilities to elevate their operations, meet international standards, and significantly enhance their sales and revenue generation.

Headquartered at 6555 Busch Blvd, Suite 103, Columbus, OH 43229, USA, and having a vital presence at Jouvence, Descente Mario, Sieme Rue, Yaoundé, Cameroon, our reach is globally expansive, serving diverse clients across the United States, Canada, Cameroon, and beyond. Our daily operations echo our firm belief that 'Community is the best company culture.' At Willan, we don't just serve our clients; we intertwine our expertise with their goals, embedding ourselves as a crucial community backbone that amplifies their journey towards unparalleled success.

Every team member at Willan Technologies diligently works to assure that our clients, scattered around the world, not only experience unparalleled IT solutions but also witness their organizational goals coming to fruition. As we navigate through the digital era, our dedicated employees embody the spirit of community, ensuring that our clientele, regardless of geographical boundaries, experiences the robust and positive impact of tailored technological solutions.

In each project, we infuse our value of seeing organizations not just as clients but as integral community members, advocating a symbiotic relationship that propels both Willan and our clients towards a future where technology and humanity coalesce into a potent force of impactful progress and sustained growth.

Job Description

Navigating the intricate confluence of business needs and IT solutions, the System Business Analyst at Willan Technologies becomes a pivotal force, ushering our projects towards strategic alignment and operational excellence. You will embroil in an ecosystem where your analytical prowess, technological expertise, and strategic intuition amalgamate to architect solutions, shaping the operational trajectory of our esteemed global clientele.



Embarking on your journey with Willan Technologies, your role as a System Business Analyst will not merely be a testament to your technical and analytical expertise, but also a reflection of our belief in infusing technological advancements with a genuine, community-centric ethos. Here, you will be crafting solutions that resonate with our mission, facilitating a harmonious blend of technology and community, which propels our clients towards unbridled success and establishes a foundation for sustainable, mutual growth.

Primary Responsibilities

Strategic Analysis: Conduct meticulous analysis of business processes, identifying areas for enhancement and interfacing with stakeholders to comprehend and refine their requirements, thereby ensuring strategic alignment across business and IT domains.

Solution Development: Translate diverse business needs into comprehensive technical specifications. Utilize your proficiency in web development languages and platforms to guide the development of solutions that are not only technologically advanced but also cater seamlessly to user needs.

Collaborative Planning: Act as a liaison between business stakeholders and the IT development team, ensuring coherent communication and mutual understanding across departments. Establish a unified approach towards project goals by synchronizing technical development and business objectives.

Quality Assurance: Lead User Acceptance Testing (UAT) sessions, creating robust testing environments, and ensuring meticulous quality assurance practices. Guarantee that the developed solutions adhere to specified requirements and uphold the highest standards of quality and user-experience.

Continuous Improvement: Engage in ongoing process analysis and optimization. Employ a proactive approach towards identifying and implementing technological and procedural advancements, ensuring continuous alignment with evolving business needs.

Stakeholder Management: Cultivate and uphold vibrant relationships with both internal and external stakeholders. Ensure consistent communication, providing regular updates and fostering an environment that champions collaborative success.

Secondary Responsibilities

Documentation: Generate, maintain, and manage comprehensive documentation that outlines system requirements, project progression, and finalized solutions, ensuring clarity and consistency in project handling and handovers.

Risk Management: Identify potential risks in processes and developments. Formulate and implement mitigation strategies to ensure the steadiness and security of operations.



Team Engagement: Engage and collaborate with team members, fostering an environment that encourages knowledge sharing, support, and collective growth.

Guiding Ethos

Client-Centric Approach: Uphold and advocate for solutions and practices that prioritize the client's needs, ensuring their organizational objectives are consistently met.

Community Involvement: Be an active participant and contributor to Willan's unique community-driven environment, involving oneself in initiatives that further our mission and vision.

In your role as a System Business Analyst at Willan Technologies, you will wield your expertise to shape, guide, and implement IT solutions that amplify our client's capabilities, driving them towards unparalleled success while embodying our commitment towards creating a technology-driven, community-centric world.

Minimum Qualifications

Educational and Professional Background

Bachelor's Degree: A bachelor's degree in Information Technology, Computer Science, or related field from an accredited institution.

Experience: At least 5 years of relevant experience in a Business Analyst role within IT projects, particularly with a focus on web development.

Certification: Professional certification in Business Analysis (e.g., CBAP, PMI-PBA) is desirable.

Technical Proficiency

Web Application/Website Development: Demonstrable experience and proficiency in web application or website development languages including HTML, CSS, and JavaScript.

SDLC: In-depth knowledge and practical experience with Software Development Life Cycle (SDLC) methodologies and best practices.

Additional Technical Skills: Familiarity or expertise in C#, PHP, MySQL, SQL, MVC, and Entity Framework is a plus.



Language Competency

Bilingual: Fluent in both English and French to facilitate seamless communication with our diverse, global clientele and multicultural teams.

Soft Skills and Other Competencies

Communication: Exceptional communication skills with the ability to convey complex technical information in a clear and concise manner to various stakeholders.

Analytical Abilities: Strong analytical and problem-solving skills, with the capability to translate business requirements into technical solutions.

Client Focus: A keen client-focused approach, ensuring developed solutions are tailored to meet client needs and expectations.

Team Collaboration: Ability to collaborate effectively with both technical and non-technical stakeholders, fostering a cohesive and productive working environment.

Strategic Orientation: Ability to comprehend broader business implications of proposed IT solutions and strategize accordingly.

Knowledge and Experience

Business Process Analysis: Hands-on experience conducting detailed business process analysis and translating findings into tangible IT solutions.

Quality Assurance: Experience leading User Acceptance Testing (UAT) sessions and employing robust quality assurance practices to ensure the flawless deployment of solutions.

Stakeholder Management: Proven experience managing stakeholders, ensuring clear communication, and aligning diverse expectations with developed solutions.

The candidate should demonstrate a harmonious blend of technical expertise and strategic business acumen, coupled with a profound understanding of the IT landscape and business processes, thereby ensuring the solutions developed are both technologically advanced and business-savvy.

What We Offer

Competitive Compensation

Dynamic Salary: We guarantee a competitive starting salary and conduct regular reviews and adjustments to ensure that our employees' compensation grows, reflecting inflation and cost-of-living changes, to ensure a sustainable and decent living standard.





Comprehensive Benefits

Retirement Planning: A contributory retirement plan to secure your future.

Paid Time Off (PTO): Generous PTO policies to ensure work-life balance.

Paid Holidays: Paid public holidays to enable you to spend precious moments with your loved ones.

Career Growth & Development

Continuous Learning: Opportunities for continuous learning and development, ensuring you stay abreast of industry trends and advancements.

Career Advancement: A clear pathway for career advancement, ensuring your growth and development within the company.

Inclusive & Diverse Culture

Community Focus: As a company that prides itself on being a community backbone, you will be part of a culture that values and fosters community involvement and social responsibility.

Diverse & Inclusive Environment: Be part of a global team that respects and celebrates diversity, ensuring an inclusive working environment.

Global Exposure

Multinational Experience: Engage with our global clientele, providing services across the United States, Canada, Cameroon, and beyond, enriching your professional experience with international exposure.

Cross-Cultural Interaction: Collaborate with a multicultural team, providing opportunities for cross-cultural interactions and learning.

Global Collaboration: Embrace the opportunity to collaborate with our teams globally, including our skilled teams in the United States and in India, enhancing your professional network and facilitating cross-border knowledge exchange.

Supportive Work Environment

Employee Support: A supportive organizational structure that prioritizes employee well-being and success.



Collaborative Atmosphere: A work environment that fosters collaboration and collective problem-solving.

At Willan Technologies, we firmly believe that our success is intertwined with the success of our employees. We are committed to providing an environment that not only nurtures your professional growth and development but also attends to your well-being and quality of life. Become a part of Willan Technologies, where we journey together towards a future that innovates and cares.

How to Apply

To become a part of our vibrant team, submit your application, including your resume and a cover letter, through our website (willantech.com) or to **careers@willantech.com**.

Contact Information

U.S. Office: 6555 Busch Blvd, Suite 103, Columbus, OH 43229

Cameroon Office: Jouvence, Descente Mario, 5^{ème} Rue, Yaoundé

Website: www.willantech.com

Willan Technologies is an equal opportunity employer, committed to fostering an inclusive, innovative, and learning environment for every member.